Fast Incident Response

Questions?

Ask them any time

Life before FIR was not tender

- 6000 line Excel file
- 1 row per incident, some columns
- 1 cell for eventual comments
- Stats & reports were generated with a macro
- Single user (locked files)

No tracking

No tracking No lessons learned

Notracking No lessons learned Nointe

Alternatives back in 2012

- We **asked** around...
- Commercial solutions → not well adapted
- RTIR (Request Tracker mod) → user hostile
- No serious FOSS project

No flexibility

Noflexibility Workflow changes

10 flexibility Workflow changes ~50% neec coverage

The solution seemed

pretty clear

BUILD

Tailored environment
No useless features
Near-perfect UX

in a nutshell

- Count, track, manage cybersec incidents
- More efficient, less overhead
- Provides **intelligence** on past incidents
- Generates on-demand reports and statistics
- Extensible framework
- Multi-user (web-based)

Workflow demo

And more... Demos, demos, demos!

- Artifact collection
- Incident correlation
- Investigation timelines (nuggets)
- Incident attributes
- Statistics

Under the hood

- Web framework Django
- Main language Python
- Sugar coating Bootstrap + jQuery
- Bells and whistles D3.js
- Database MySQL (not limited to...)

Similar stuff

MISP - more malware-centric

CRITS - more intel-centric

Flasin beer

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- Figured that most IR teams had been confronted to the problem
- Give something back to the community
- Learn from their contributions

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Challenge - make it as generic as possible

Not custom enough? Roll your own, then share

Contributions

- Available on GitHub since March
- Internationalisation (+ in le French)
- Dockerfiles
- New modules! (artifacts, articles)
- 7 merged PRs, 42 forks, 29 issues
- Globally positive feedback

Roadmap More work on the T part **Email ingestion** Web API Events & hooks

That's all folks!

\$ git clone https://github.com/certsocietegenerale/FIR

Last chance for questions